

TERMS AND CONDITIONS

BonusLink Points Conversion to MyLotus's Points

1. The BonusLink Points Conversion to MyLotus's Points is a collaboration between BonusKad Loyalty Sdn Bhd ("BonusLink") and LOTUSS STORES (MALAYSIA) SDN BHD ("Lotus's") (hereinafter referred to as "Conversion Programme"). By participating in this Conversion Programme, you acknowledge that you have read, understood and agreed to be legally bound by these Terms and Conditions and decisions of BonusLink and/or Lotus's without limitation or qualification.
2. The Conversion Programme shall be applicable to all BonusLink Members who are entitled to convert their BonusLink Points to MyLotus's Points ("Conversion") with effect from 26 June 2024 until 25 December 2024 ("Redemption Period").
3. When you are performing conversion, kindly ensure your phone number are identical to that registered in both your MyLotus's Account & registered BonusLink Account to avoid rejection.
4. The rate of Conversion shall be in a denomination of 1,000 BonusLink Points to 1,600 MyLotus's Points ("Redemption Conversion Rate").
5. BonusLink reserves the right to amend the Redemption Conversion Rate at any time in its sole and absolute discretion without giving any prior notice to you.
6. You are required to have a minimum of 1,000 BonusLink Points in your BonusLink Account to convert to MyLotus's Points as per the latest denomination published in BonusLink's platform.
7. The Conversion will take up to twenty-four (24) hours for the BonusLink Points to be converted to MyLotus's Points. However, should a system failure or technical glitch occur, it may take up to seven (7) working days for the Conversion to be processed.
8. This Conversion Programme is available on BonusLink platform only.
9. Once the Conversion is successful, the relevant BonusLink Points will be deducted from your BonusLink Account and are non-returnable and/or non-refundable under any circumstances.
10. You are responsible for all information that you submit, transmit or otherwise make available during your participation of this Conversion Programme. BonusLink shall not be held responsible for any delays caused by inaccurate submissions of the details by you.
11. MyLotus's Points are valid for twelve (12) months from the date of Conversion.
12. Expired MyLotus's Points will be considered as void and are non-replaceable.
13. The utilisation and application of MyLotus's Points is subject to terms and conditions herein <https://corp.lotuss.com.my/my-lotuss/tnc>
14. BonusLink to the fullest extent permitted by law exclude all warranties, rights and remedies (including warranties implied by statute or otherwise) that you would otherwise be entitled to by law.
15. Your participation in this Conversion Programme constitutes your acceptance of these Terms and Conditions.
16. You are responsible for and shall comply with all these Terms and Conditions and you shall not, as part of your participation in this Conversion Programme, breach any of these terms.

17. You shall comply with all applicable laws when participating in this Conversion Programme.
18. BonusLink reserves the sole and absolute right to withdraw, amend, add to and/or alter any part of these Terms and Conditions at any time, and in such manner as BonusLink deems appropriate without giving any prior notice to you. You shall be deemed to have accepted the amendments and be bound by the latest Terms and Conditions if you continue to participate in this Conversion Programme.
19. BonusLink shall not be liable for non-performance, error, interruption or delay in the performance of its obligations under these Terms and Conditions (or any part thereof) or for any inaccuracy, unreliability or unsuitability of this Conversion Programme.
20. In the event that:
 - a) BonusLink determines that any transaction may be suspicious, illegal, involves any criminal activities or involves any BonusLink Points or MyLotus's Points that has been obtained through dishonesty or fraudulent means;
 - b) BonusLink determines that you or any third party has abused any of the Conversion Programme benefits and/or privileges, has failed to comply with any of these Terms and Conditions set out hereinabove, or has made any misrepresentation to BonusLink or MyLotus's;
 - c) The Conversion Programme is no longer made available; and/or
 - d) The BonusLink Points or MyLotus's Points have been issued to you in error or expired;

BonusLink may at its sole discretion without any prior notice disqualify you and/or cancel the Conversion or take any other actions as it deems fit.

21. BonusLink's decisions on any matter related to this Conversion Programme shall be final and conclusive. BonusLink shall not be liable for any claims by you or any third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-party, consequential or other damages resulting from or in connection with this Conversion Programme.
22. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Conversion Programme.
23. These Terms and Conditions are governed by and construed under the laws of Malaysia.